

41319-94734

MAIL STOP AF

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**In the application of** : Mannion, Liam  
**Serial No.** : 10/650,227  
**Filed** : August 28, 2003  
**For** : Improved Load Balancing in a Network of  
Call Centers  
**Examiner** : Nguyen, My Xuan  
**Art Unit** : 2617  
**Customer number** : 23644

NOTICE OF APPEAL

Honorable Director of Patents and Trademarks  
P.O. Box 1450  
Alexandria, VA 22313-1450

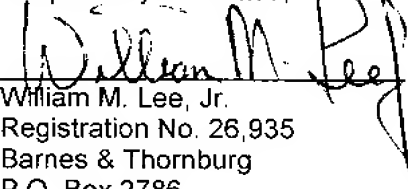
Dear Sir:

Applicants hereby appeal to the Board of Appeals and Interferences from the decision dated March 25, 2008 of the Examiner.

- ☒ Fee \$510.00 (large entity)
- ☐ Fee \$255.00 (small entity)
- ☐ Enclosed
- ☐ Not required (fee paid in prior appeal)
- ☒ Charge to Deposit Account No. 12-0913

July 21, 2008

Respectfully submitted,

  
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